

How to determine what stove I have and what model it is?

Data Badge Locations

Steel Range (Earlswood, Malvern, Malvern Classic, Astwood, Buxton, Hopwood, Wychwood)

- There is a data badge under the right-hand side of the appliance located on a swivel plate which will inform you of what stove you have and the model

Cast Range (Oakdale, Ashdale, Rowandale, Birchdale, Elmdale, Larchdale)

- There is a data badge is located on the rear of the appliance either in the top left-hand corner or bottom left-hand corner

NEO Range (NEO1/3/C/P/F)

- There is a data badge located at the rear of the appliance in the bottom left-hand corner

Novus & Solis

- There is a data badge located at the rear of the appliance at the bottom in the middle by the air intake

Inset Range (Tenbury, T400, T400ECO, T550)

- There is a data badge located on the left side of the outer convection box by the door handle. Depending on the year and make this will either be a swivel plate or a label.

Electric Range (E-NEO3F, E-MAL1, E-AW1, E-TRINITY3)

- There is a data badge located on the front of the appliance next to the manual control buttons or depending on the year on the rear panel of the appliance.

Electric Inset Range (PR-600, PR-900, PR1200)

- There is a data badge located in the left corner of the fuel bed.

Gas Range (NEO3PNG/LPG, WYC1NG/LPG, NEO3FNG/LPG)

- There is a data badge located at the rear of the appliance at the bottom in the middle.

[Some of our stoves have been re-designed in recent years and look like their previous designs. If you are having difficulty in gaining access to the data badge, please see below list of differences to indicate what model you have](#)

Differences Between model variants

Steel Range Exc Wychwood (Earlswood, Malvern, Malvern Classic, Astwood, Buxton, Hopwood)

EW2MF,MAL1MF,MAL1CL,AW1,BUX1MF,HW1

- One air control at the bottom and one top right of the door
- Has only a steel baffle
- Has an oscillating grate

EW3MF,MAL2MF,MAL2CL2,AW2,BUX2MF

- Two air controls at the bottom
- Has a lower vermiculite baffle and an upper steel baffle
- Has a rear vermiculite brick
- Has a tertiary air bar

Cast Range – Only the Rowandale has changed

FB3BK

- Rear & side bricks are chamotte
- Rear bricks have an angled top to direct tertiary air

FB3BKECO

- All bricks are vermiculite
- Contains a tertiary air bar above the rear bricks

Neo Range (NEO1/3/C/P/F)

NEO1MF, NEO3MF

- Has one rear vermiculite brick
- Has only a vermiculite baffle
- The door mechanism is the springs/claws
- The log guard is one solid part and doesn't separate

NEO1-ECO,NEO3-ECO

- Has two rear vermiculite bricks – known as a lower rear brick and upper rear brick
- Has a lower vermiculite baffle and an upper steep baffle
- The door mechanism is a generic hook style
- The log guard is bowed and can be easily removed

Trinity Range (Trinity1/Trinity3)

TRINITY1MF/TRINITY3MF

- Has one rear vermiculite brick
- Has only a vermiculite baffle

- The log guard is one solid part and doesn't separate

TRINITY1-ECO/TRINITY3-ECO

- Has two rear vermiculite bricks – known as a lower rear brick and upper rear brick
- Has a lower vermiculite baffle and an upper steep baffle
- The log guard is bowed and can be easily removed

Inset Range (Tenbury, T400, T400ECO)

TENBURY

- Contains 2 heat plates that sit either side of the grate
- Log guard just rests in place

T400

- Internal bricks are accumotte (white colour)

T400ECO

- Internal bricks are vermiculite
- Has a lower vermiculite baffle and an upper steel baffle
- Has a tertiary air bar

Electric Range (E-NEO3F, E-MAL1, E-AW1, E-TRINITY3)

E-NEO3F,E-MAL1,E-AW1,E-TRINITY3

- Manual control buttons consist of – Standby,Flame,Heater,Blue
- Only orange and blue flame effect

E-NEO3FHD,E-MAL1HD,E-AW1HD,E-TRINITY3HD

- Manual control buttons consist of – Standby,Flame,Heater,Mode
- Contains 64 different colour options
- Able to have a different coloured fuel bed and rear flame effect
- Compatible with the ACR app

Some stoves haven't changed or have had very slight modifications so if it's not listed above in the difference's then chances are the parts will be the same from when the stove was purchased.

